



For Immediate Release

SAN FRANCISCO, CA – January 13, 2026 - La Clínica de la Raza (“La Clínica”) announced that it mailed letters to affected patients on January 6, 2026, regarding a data security breach.

The security breach occurred at a third-party company, TriZetto Provider Solutions (“TriZetto”) that works with our electronic medical record system provider, OCHIN Inc. (“OCHIN”). After business hours on December 12, 2025, we were notified by OCHIN that an unauthorized individual gained access to one of TriZetto’s systems from November 2024 to early October 2025. TriZetto informed us that as soon as it learned of the breach, TriZetto took immediate steps to stop the unauthorized activity and to secure its systems. Likewise, as soon as we learned that the breach affected some of our patients, we reviewed our systems to ensure they are secure.

TriZetto and OCHIN informed us that the security breach may have involved some personal information, such as names, date of birth, contact information, certain health-related or health insurance information, and in some cases, social security numbers.

At this time, there is no evidence that the information has been misused. However, out of an abundance of caution, La Clínica mailed letters to affected patients. TriZetto also established a dedicated call center at (844) 572-2724 for patients to call with any questions. For any patient whose social security number may have been involved, TriZetto is offering complimentary credit monitoring and identity protection services and will notify those patients of these services.

Treating patients and protecting patient information is a top priority for La Clinica. We are working closely with OCHIN to ensure every security measure is in place and that they are monitoring their vendors’ compliance with appropriate security safeguards. We are also reviewing own processes to continue reducing the risk of something similar happening within our systems.

La Clinica recommends that individuals remain alert for suspicious activity, such as unexpected bills, insurance statements they do not recognize, or communications asking for personal information. If individuals notice anything unusual, they should contact your health insurer or bank/financial institution right away to discuss the unusual activity.

La Clínica takes the privacy and security of your personal and health information very seriously. If you have questions or would like additional information about this TriZetto breach, TriZetto provided the following information and point of contact:

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