

For Immediate Release

SAN FRANCISCO BAY AREA, CA – March 19, 2021 – La Clínica de la Raza (“La Clínica”) announced today that it is notifying patients who were potentially affected by a recent data security incident.

On January 28, 2021, La Clinica became aware that malware had been deployed on certain La Clinica systems which store information, including personal information, for the organization. Upon learning of the incident, La Clinica immediately took steps to stop access to these systems. La Clinica also began an immediate investigation of the incident with the support of a third-party forensics company. On February 26, 2021, La Clinica’s investigation determined that an unauthorized individual or entity gained access to La Clinica’s systems as a result of the malware. Upon learning of the unauthorized access, La Clinica immediately took additional mitigation steps and security measures.

Information impacted by the data security incident may have included a patient’s full name, date of birth, phone number, home address, health insurance information, and certain health information such as dates of service, diagnosis, test results, and treatment information. Social security numbers and financial account information were not involved in this incident. At this time, La Clinica has no reasonable basis to believe that there has been any improper access to La Clinica’s electronic medical record or billing systems.

La Clinica is notifying patients whose information might have been accessed as a result of the incident. Affected patients should take steps to protect their identity and monitor their credit file.

La Clínica takes very seriously the responsibility to protect its patients’ information. La Clínica has taken, and will continue to take, steps to prevent this type of incident from happening again, including enhancing its intrusion detection and prevention procedures, applying additional technology safeguards improve its data security, enhancing its workforce training, and implementing other cybersecurity risk prevention measures.

La Clinica has established a dedicated call center for patients with questions about the incident. Beginning Monday, March 29, 2021, patients can call toll free 1-855-654-0864, Monday through Friday, between 6:00 a.m. and 6:00 p.m. Pacific Time.